# Ting-Chih Chen

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# About Me

Experienced ML Engineer with a strong background in AI research and development, specializing in AI agents and multimodal learning. Demonstrated expertise in designing and implementing algorithms—such as vision-language-action models—to enhance reasoning multimodal information. Skilled in building scalable, and fault-tolerant AI systems, with a focus on optimizing model performance.

### Education

Virginia Tech Blacksburg, VA M.Sc in Computer Science and Applications Jan. 2022 - Dec. 2023 National Changhua University of Education Changhua, TW B.Sc in Computer Science and Information Engineering Sep. 2015 - June 2019

## Experience

## Contract ML Engineer

Ret/AI/ling Data | 6

New Taipei City, TW

Mar. 2025 – Present

- Built a retail recommender system with CLIP and Ollama to improve product relevance in shopping malls. <
- Engineered a RAG-based chatbot using LangChain for tourist support, enabling contextual understanding.
- Designed a customer data platform using RAG, FastAPI, and MongoDB for user behavioral analytics.
- Authored standardized API design docs to streamline the deployment and scaling of ML-powered services.
- Developed a multi-agent customer service using **Semantic Kernel**, enabling task coordination.

## AI/ML Research Assistant

Mar. 2022 - Feb. 2025 Virginia Tech Blacksburg, VA

- Developed an evidence summarization model with **LLaMA2** and **DeBERTaV3**, achieving **48.6**% accuracy.
- Engineered a video dataset for inductive and abductive reasoning, leading data collection and ETL pipelines.
- Developed a multimodal news claim generator using AMRBART.

## Research Engineer Intern

May 2019 – Aug. 2019

National Center for High-Performance Computing

Taichung, TW

- Collaborated on ETL pipelines, data warehousing, and architecture, reducing processing time by 20%.
- Contributed in designing the highly secured dataset for the object detection task.
- Implemented YOLOv3 for the object detection task, achieving 82% mAP.

#### **Projects**

# When Trust is a Factor | 6

Mar. 2022 - Feb. 2025

- Engineered the multimodal data into a knowledge graph format using NetworkX, AMR and penman.
- Developed a multimodal summarization model using **RLHF** and **PPO** for fact-checking task.
- Developed a fine-grained inconsistency detector for multimodal multi-document information.

#### **Publications**

- Tang, C.-W., Chen, T.-C., Nguyen, K. A., Mehrab, K. S., Ishmam, A. M., & Thomas, C. M3D: MultiModal MultiDocument Fine-Grained Inconsistency Detection. In Proceedings of the 2024 Conference on Empirical Methods in Natural Language Processing (EMNLP), November 12-16, 2024, Miami, USA (pp. 22270–22293).
- Chen, T.-C., Tang, C.-W., & Thomas, C. MetaSumPerceiver: Multimodal Multi-Document Evidence Summarization for Fact-Checking. In Proceedings of the 62nd Annual Meeting of the Association for Computational Linguistics (ACL), August 11–16, 2024, Bangkok, Thailand (pp. 8742–8757).

- Chen, T.-C.. Multimodal Multi-Document Evidence Summarization For Fact-Checking. Master's thesis, December 1, 2023, Virginia Tech.
- Chen, T.-C., & Lee, C.-I. Application of LSTM Neural Network in Stock Price Movement Forecasting with Technical Analysis Index. In Proceedings of the 17th International Conference on Innovation and Management (IAM), February 4-7, 2020, Sapporo, Japan (pp. 85-92).

## Awards

# National Center for High-Performance Computing

Taichung, TW

Research Intern Award

Aug. 2019

# National Changhua University of Education

Changhua, TW

 $Senior\ Project\ Award$ 

Jun. 2019

## **Academic Service**

#### Reviewer

- ACL Student Research Workshop (SRW) 2025.
- ACM Transactions on Intelligent Systems and Technology (TIST) 2024.

# Teaching

## CS5024 Ethics and Professionalism in CS

Blacksburg, VA

Teaching Assistant

Jan. 2023 - May 2019

# CS3114 Data Structures and Algorithms

Blacksburg, VA

Teaching Assistant

Aug. 2022 - Dec. 2022

## Skills

- Languages: Python, Java, C, C++, Javascript, HTML, CSS, php
- Technologies: PyTorch, Scikit-learn, Tensorflow, Hugging Face, OpenCV
- Databases: MongoDB, Redis, MySQL
- Platforms: AWS, GCP

## References

### **Chris Thomas**

CS Assistant Professor @ Virginia Tech

Blacksburg, VA

- Email: chris@cs.vt.edu
- Website: https://people.cs.vt.edu/chris/
- Relationship: Master's advisor

#### Ismini Lourentzou

iSchool Assistant Professor @ UIUC

Champaign, IL

- Email: lourent2@illinois.edu
- Website: https://ischool.illinois.edu/people/ismini-lourentzou
- Relationship: Member of Master's thesis committee